

Batesville Water Utilities are temporarily reducing fees to help our customers affected by Coronavirus (COVID-19).

1: Late fees waived.

2: Reduced telephone payment charges from \$3.00 to \$1.25.

3: Reduced online payment charges from \$2.00 to \$1.25.

4: Water cut-offs will still occur on past due accounts but cutoff and/or reconnection fees will be waived.

Note: The remaining \$1.25 fee issued by the card processing company, not BWU.