

BATESVILLE WATER UTILITIES, 500 E Main St, PO Box 2375 PH **870-698-2415** FAX 870-698-2408

Office Hours: Mon – Fri 8:00 AM – 5:00 PM (except holidays) *AFTER HOURS PH# 870-698-2444*

RATES AND REGULATIONS FY 2020

CITY OF BATESVILLE ORDINANCE 2014-07-01

FIRST 1000 GALLONS – MINIMUM WATER RATES:

Meter Size	8"	6"	4"	3"	2"	1"	3/4" or 5/8"	1/2"
Inside City	\$1622.72	\$ 933.75	\$426.28	\$243.59	\$101.49	\$25.08	\$10.15	\$10.15
Outside City	\$2536.17	\$1457.94	\$666.28	\$380.90	\$158.81	\$39.40	\$15.86	\$15.86

RockMoore converts to Batesville Rates 2021

\$17.75 \$11.25

Water Rates Inside City			Water Rates Outside City			Water Rates: Old RockMoore		
Min.	1,000 gallons	\$10.15	Min.	1,000 gallons	\$15.86	Min.	1000 gallons	\$11.25
Next	99,000 gallons	\$3.91/1000	Next	99,000 gallons	\$4.88/1000	Next	5000 gallons	\$3.34
Next	1,900,000 gallons	\$2.97/1000	Next	1,900,000 gallons	\$3.71/1000	Next	5000 gallons	\$3.18
Over	2,000,000 gallons	\$2.33/1000	Over	2,000,000 gallons	\$2.91/1000	Over	11000 gallons	\$3.02

Water portion of bill is calculated based on water usage. The meter is read in terms of hundreds of gallons. Meters are read starting the first working day of the month. The date of your meter reading is noted on your bill as the service end date of the service period.

Residential Sewer Rates are based on 4 mo. Dec-Mar winter avg. Otherwise billed 1 to 1

Sewer Rates Inside City			Sewer Rates Outside City		
Min.	1000 gallons	\$12.32	Min.	1000 gallons	\$15.40
Over	1000 gallons	\$3.99/1000	Over	1000 gallons	\$4.98/1000

Residential Sewer bills are determined by average wintertime (Dec, Jan, Feb & March) water consumption. If there is no wintertime average, sewer usage is determined by the **actual** water usage.

City Garbage + Tax (Res)	City Garbage + Tax (Comm)	SR. Reduced + Tax (Res >65 -\$14000)
\$13.87 + tax a month	\$14.99 + tax a month (Curb side)	\$8.93 + tax a month

(Dumpster costs vary with size and number of pick-ups per month)

TREE LIMBS AND OTHER ITEMS OTHER THAN TRASH BAGS, TO BE PICKED UP, CALL CITY HALL: 698-2400

RECYCLING CALL PH# 793-8803

Miscellaneous Fees

Deposit Home owner \$50.00 water \$50.00 sewer	Deposit Rental/lease or lease to own \$75.00 water \$75.00 sewer
Connect Fees \$20.00	Emergency/After-Hours Connect additional \$50.00
Collection Call for Non-Payment	\$20.00 PER TRIP
Disconnect Fee/Reconnect Fee (disconnected for non-payment)	\$40.00
Returned Check Fee – can be up to	\$60.00

***** 10% late charge added to past due balance. Bills are considered past due after the **20th** of each month*****

Payment of Water Bill(s) Options

1. By Cash, Check, or Debit/Credit Cards. (ph in charge: \$3.00)
2. Auto Bank Draft (on or around the 10th of each month no/chg)
3. On Line internet pay cityofbatesville.com\utilities-charge: \$2.00
4. Bank Pay (can take up to 14 days)

Payment of Water Bill(s) locations:

1. Inside Window (City Hall-1st floor)
2. Drive-Up Window (behind building)
3. Night Depository (beyond Drive-up Window)
4. Use Night Deposit drop if receipt un-needed

Payments must be In our office by the 20th to avoid the past due penalty.

BILLS are mailed to customers on the **last** working day of the month. If you do not receive your bill by the 5th of the month, please call the Water office (870-698-2415) & inquire about your account. First bill can take 2 months to bill.

A **DEPOSIT** appropriate for the area of connection shall be paid **before** service is connected. When a customer moves, the deposit is either transferred to the new residence *OR* applied to the final bill when service is disconnected. After a deposit is applied to a final bill, any refund will be mailed to the customer at the forwarding address given at time of disconnection.

IF IT IS NECESSARY TO DISCONNECT SERVICE, CHARGES DUE WILL BE: PAST DUE BILL PLUS A \$40.00 DISCONNECT/RECONNECT FEE. THIS MUST BE PAID BEFORE SERVICE WILL BE RESTORED.

AFTER 5 p.m. CONNECTS/RECONNECTS: \$70.00 OVERTIME CHARGES WILL BE ASSESSED.

OTHER UTILITIES & SERVICES: Centerpoint Arkla Entergy Ind. Co. Garbage Sudden Link Cable
AR One Call: 1-800-482-8998 1-800-992-7552 1-800-368-3749 870-793-8800 870-793-7277

**BATESVILLE WATER UTILITIES WATER SERVICE LINE
REGULATIONS AND SPECIFICATIONS IN COMPLIANCE
WITH THE ARKANSAS STATE PLUMBING CODE**

NOTE: If a Batesville wastewater system connection is not available to you, you must present to Batesville Water Utilities a septic system certificate from the Independence County Health Office prior to any new water meter installation.

Place the blue flag where you want the meter installed on your property at the main water line. The water meter will be read monthly and must remain easily accessible to the meter reader.

Minimum line specifications: ¾ inch schedule 40 (larger line may be required for some applications).

Minimum depth from the top of the ground to the top of the pipe: 18 inches.

Minimum Bedding: 2 inch layer of sand or rock free soil under the line.

Minimum Backfill: 4 inches of sand or rock free soil on top of the line. If the base soil is rocky, a minimum of 12 inches of clean earth containing no stones, boulders, or cinder fill is required.

A Batesville Water Utilities inspector must inspect the service line before it is covered. Upon installation, the meter will be locked off. The BWU inspector will unlock the meter when the service line is approved.

Stand alone frost free hydrants must meet code and be equipped with a RPZA back flow prevention device before water service can be approved.

A cut off valve must be installed in the service line within one (1) to three (3) feet from the meter. Where water pressure within a building exceeds 80 psi static, a pressure regulator shall be installed in the service line between the cut off valve and the structure. If a pressure regulator or backflow prevention device is required, a thermal expansion tank shall also be installed.

A minimum 12 inch air gap (disconnection) must exist between a well and the public water system or service line. The well line must be capped and can not be connected to any system that is connected to the public system unless a reduced pressure zone assembly (RPZA) is installed after the meter and before the well connection. A certified tester must perform a physical test on all backflow prevention devices annually.

Please request inspections by contacting one of the BWU inspectors: Michael McDaniel or Lynn Cantrell at 870-698-2442 or the City of Batesville Code Enforcement inspectors: Chad McClure or Tim Conyers at 870-698-2456 or 870-698-2400 at least one (1) day before requiring an inspection.

Signature _____ Date _____