

## SUGGESTIONS TO CHECK FOR A WATER LEAK



1. THE SMALL RED GEAR SHAPED DIAL ON THE FACE OF THE METER WILL TURN ONLY IF WATER IS GOING THROUGH THE METER. IF YOU'RE SURE EVERYTHING IS OFF AND THE DIAL IS TURNING. WATER IS LEAKING SOMEWHERE AT THE RESIDENCE.
2. MAKE SURE EVERY FAUCET INSIDE THE RESIDENCE IS IN THE OFF POSITION, (I.E.-TURN OFF SINKS, TUBS, WASHING MACHINE HOOK UPS...ETC)
3. MOST OF THE TIME, HIGH WATER BILLS ARE DUE TO RUNNING TOILETS. (A FLAPPER HANGING OPEN CAN LEAK UP TO 20,000 GALLONS IN 24-48 HOUR TIME PERIOD).
4. CHECK FOR WET/GREEN SPOTS IN YARD BETWEEN HOUSE AND METER METER.
5. A HOT WATER HEATER USUALLY HAS THE BLOW OFF PLUMBED TO FLOW DIRECTLY UNDER THE HOUSE, SOMETIMES HOT WATER HEATER TANKS ARE LOCATED UNDER THE HOUSE. (CHECK FOR RUST ON BOTTOM OF TANK)
6. THE RATE THE LEAK INDICATOR TURNS DEPENDS ON THE SIZE OF THE LEAK. MEANING A SMALL DRIP WILL SLOWLY MOVE (NOT SPIN) THE LEAK INDICATOR.
7. THE LEAK INDICATOR SOMETIMES WILL NOT CONTINUOUSLY TURN. WHICH MEANS WATER IS INTERMITTENTLY LEAKING. COULD BE A PRESSURE LEAK, WHICH MEANS THE PRESSURE BUILDS UP IN PIPE AND THE LEAK INDICATOR WILL TURN AS THE PRESSURE GOES DOWN IN THE PIPE.
8. IT YOU FEEL LIKE YOU'VE EXHAUSTED YOUR EFFORTS TO UNDERSTAND YOUR WATER BILL'S HIGH USAGE. WE NOW HAVE THE ABILITY TO PROFILE YOUR WATER SERVICE AND DETERMINE WHEN THE WATER ACTUALLY FLOWED THROUGH YOUR METER. HOWEVER, THERE IS A NOMINAL \$20.00 FEE FOR THIS SERVICE.