

PFEIFFER PUBLIC WATER AUTHORITY

P.O. BOX 2375 – 500 E. MAIN ST. BATESVILLE, AR 72503-2375
PHONE: 870-698-2415 FAX: 870-698-2408 AFTER HOURS: 870-698-2444
Office Hours: Weekdays 8:00am to 5:00pm (except holidays)

R01

Rates & Regulations

Water Rates for Extentions 1995 to current: includes part of White Dr., part of Miller Creek Rd. Reed Wade Rd, Spring Valley, Goforth Addition, Weaver Chapel Rd, part of Cave Creek Rd, part of Pfeiffer Rd, Hwy 167 on up to the Fox Run tank. Also water services served off of the Goforth tank.

Original date 4-3-2001 - Updated date 8-5-2009

WATER RATES

Min.	1,000 gallons	\$17.00
Next	99,000 gallons	\$ 4.25/1,000 gallons

Bills are considered Past Due if not paid by 5:00pm on the 20th monthly. Bills due by 20th each month. Payments mailed must be Post Marked by the 17th of the month to avoid past due penalty. 10% late charge is applied on all Past Due Accounts.

The Water portion of bill is calculated based on the amount of water usage. The meter is read in terms of hundreds of gallons. The first month bill will be calculated from the day you signed up to the next month's regular read cycle. For 0-1000 gallons, a minimum bill is generated. First bill can take up to two months before being mailed out to you.

Bills are mailed to customers on the last working day of the month. If you do not receive your bill by the 5th of the month, please call the water office at the number listed above and inquire about your account.

A DEPOSIT appropriate for the area of connection shall be paid when customer connects service. If the customer moves, the deposit will either be transferred to the new residence (if still on our system), or applied to the final bill when service is disconnected. After a deposit is applied to a final bill, any refund will be mailed to the customer at the forwarding address given at time of disconnection. Meters are read starting the 1st working day of the month & the date is on bill.

PAYMENT OPTIONS: Cash, Check, Debit/Credit Card, Automatic Bank Draft (drawn on the 10th), and by the Internet (could take 7-14 days to reach us) DEBIT/CREDIT CARD- PAY BY PHONE \$2.00 CHARGE.

TO PAY: INSIDE, MAIL, DRIVE-UP WINDOW & NIGHT DEPOSITORY (back of municipal building)

CITY OF BATESVILLE ORDINANCE 2007-10-1

MISCELLANEOUS FEES

Health Department Fee.....	\$0.25
Connect Fee.....	\$20.00
Collection Call (for Non-payment).....	\$20.00
Disconnect/Reconnect Fee (disconnected for Non-payment).....	\$40.00
Returned Check Fee	can be up to \$40.00

Water Service will be discontinued after the first Monday of the month if the previous month's bill is unpaid. IF IT IS NECESSARY TO DISCONNECT SERVICE ALL CHARGES ARE DUE PLUS CURRENT AND PAST DUE BILL, PLUS A \$40.00 DISCONNECT/RECONNECT FEE MUST BE PAID BEFORE SERVICE WILL BE RESTORED.

******* After 5 :00 P.M., Connects/Disconnects: Overtime Charges Will Be Assessed*******

**Other Utilities & Services: Entergy: 1-800-368-3749 County Garbage: 870-793-8800
Recycling Number: 793-8803 Centerpoint Arkla: 1-800-992-7552 AR. One Call: 1-800-482-8998**

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RO2 & RO3

Rates & Regulations

Water Rates for New Extentions 1995 to current
Hickory Valley, Sandtown Rd., Cushman, Cave Creek, and Rosewood
Original Date 4-3-2001 - Updated Date 8-5-2009

WATER RATES

Min.	1,000 gallons	\$22.00
Next	99,000 gallons	\$ 4.25/1,000 gallons

Bills are considered Past Due if not paid by 5:00pm on the 20th monthly.
Payments mailed must be Post Marked by the 17th of the month to avoid past due penalty. 10% late charge is applied on all Past Due Accounts.

The **Water** portion of bill is calculated based on the amount of water usage. The meter is read in terms of hundreds of gallons. The first month bill will be calculated from the day you signed up to the next month's regular read cycle. For 0-1000 gallons, a minimum bill is generated. First bill can take up to two months before being mailed out to you.

Bills are mailed to customers on the last working day of the month. If you do not receive your bill by the 5th of the month, please call the water office at the number listed above and inquire about your account.

A **DEPOSIT** appropriate for the area of connection shall be paid when customer connects service. If the customer moves, the deposit will either be transferred to the new residence (if still on our system), or applied to the final bill when service is disconnected. After a deposit is applied to a final bill, any refund will be mailed to the customer at the forwarding address given at time of disconnection. Meters are read starting the 1st working day of the month & the date is on bill.

PAYMENT OPTIONS: Cash, Check, Debit/Credit Card (\$2.00 chrg if paying by phone) Automatic Bank Draft (drawn on the 10th) and Internet (could take 7-14 days to reach us)

MAIL, INSIDE WINDOW, DRIVE-UP WINDOW & NIGHT DEPOSITORY (back of municipal building)

CITY OF BATESVILLE ORDINANCE 2007-10-1

MISCELLANEOUS FEES

Health Department Fee.....	\$0.25
Connect Fee.....	\$20.00
Collection Call (for Non-payment).....	\$20.00
Disconnect/Reconnect Fee (disconnected for Non-payment).....	\$40.00
Returned Check Fee (If BWU/PWA has to pick up check at bank)	\$40.00

Water Service will be discontinued after the first Monday of the month if the previous month's bill is **unpaid**. **IF IT IS NECESSARY TO DISCONNECT SERVICE ALL CHARGES ARE DUE PLUS CURRENT AND PAST DUE BILL, PLUS A \$40.00 DISCONNECT/RECONNECT FEE MUST BE PAID BEFORE SERVICE WILL BE RESTORED.**

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